



20 YEAR GUARANTEE

CYB offers all contractors that have completed our “Specialist Roofing Workshop” to a satisfactory standard the opportunity to use our 20 year product guarantee. Please see example guarantee below:

GUARANTEE No.....
GRP FLAT ROOF

AT: (site address)

FOR: (customer details)

(Contractor) guarantee(s) that if within a 20 (twenty) year period this installation proves to be defective by reason of a fault in installation or fixing procedure, we the Contractor undertake to repair free of charge to the customer the section of the roof in question.

SURFACE COATING MATERIALS

CYB Glass Fibre Technology hereinafter referred to as CYB guarantee that the materials supplied under the terms of this guarantee have a life expectancy of the total period of the guarantee if installed in accordance with CYB’s recommendation and specifications at the time of the contract. The limit of liability to CYB under the terms of this guarantee is limited to the replacement value of the necessary materials that fail to remain in a watertight condition, as a direct result of the use of defect materials being supplied.

LIABILITY

- a) The customer takes all reasonable measures to maintain the roof in a serviceable condition.
- b) The customer advising the installer in writing of any leaks arising in the roof within ten days of discovery. In the event of a claim being invalid the customer agrees to pay the installer and/or CYB a call our charge for a survey and provision of a report in the sum of a standard hourly charge as determined by the company in question.
- c) The Guarantor, installers and employees being given free access to the roof during normal business hours.
- d) This Guarantee shall be in respect of the service life of installation and materials in relation to the effects of normal weather conditions. It shall not apply if damaged by any other means such as subsidence, vandalism or tampering of any kind or excessive foot traffic over areas not previously stated by the client to be used for this purpose.

TO BE COMPLETED BY CONTRACTOR:

NAME:

ADDRESS:.....

POST CODE: TELNO.....

COMPLETION DATE CONTRACT VALUE EX VAT:



RESIN BATCH NO:..... CYB BATCH NO:..... CYB INVOICE NO.....

PERCENTAGE CATALYST USED: 1% 2% 3% 4%

CH/ST/MAT 450g 600g LAYERS: 1 2

BOARD: OSB3 WPB PLY THICKNESS 15mm 18mm OVERBOARD:

ROOF AREA:.....

WEATHER CONDITIONS DURING INSTALLATION:

I/We hereinafter referred to as the Contractor, herewith authorise CYB to issue a guarantee on our behalf in connection with the aforementioned application. The Contractor agrees that for a period of 20 years from the date of completion that if the installation proves defective by way of faulty application or fixing procedure by the Installer, that the Contractor will undertake to repair free of charge the affected area or areas without charges to the customer.

CONTRACTOR SIGNATURE..... DATE:

CYB REPRESENTATIVE:

